

# START YOUR RECOVERY PROCESS

1

Take photos of your damaged home and belongings.

2

Make a list of damaged or lost items.

3

Save yourself time. If you have insurance, you must file a claim with your insurance company.

If you do not have insurance, skip to step 4.

4

## 3 Ways To Apply

- Online [DisasterAssistance.gov](https://DisasterAssistance.gov)
- Through the FEMA app
- Call: (800) 621-3362  
TTY: (800) 242-7585

**Special Note:** FEMA cannot provide assistance for losses that are covered by insurance.

## Documents You Need To Provide to FEMA

- Proof of identification
- Insurance determination letter
- Proof of occupancy or ownership



FEMA